

eChat lets you message back and forth with your assigned R.H. Barringer Distributing Sales Rep or Account Coordinator. eChat works just like regular text messaging. It is a great way to stay connected if you have questions about products, orders, deliveries, or any other issues.

Just look for the eChat icons in DSDLink! They will look like the following depending on your version and device:



You will find eChat on the main DSDLink Home Screen and on the main DSDLink Menu. In future versions of DSDLink you can also start eChat while reviewing your orders (My Orders) or evaluating products (Buy or Discover).

<p>The eChat icon is in the top right corner of the DSDLink Home screen. Click it to open eChat.</p>	<p>When you open eChat, you will see your assigned Sales Representative or Account Manager. Click on their name to eChat with them.</p>	<p>This is the main eChat screen. It works just like text messaging. Note that it might take some time to receive an answer depending on what the other person is doing.</p>