

DSDLink is an easy-to-use direct ordering application for R.H. Barringer Retail customers. But sometimes questions and problems do pop up. Whether you are running into a technical problem, have product or service questions, or just need help getting started – we want you to know where you can go for help!

## DSDLink Support Help Desk

This option will get you in direct contact with the DSDLink product support Team. They can help with technical issues, problems with your account, error messages, or when the DSDLink just doesn't seem to work the way it should.

By Phone: (970) 449-8000

By Email: [support@dsdlink.com](mailto:support@dsdlink.com)

From the DSDLink Phone App: If you click on the DSDLink Menu (3 bars in the top left corner) and select "Feedback", you can send a Support request right to the DSDLink Support Team.

## R.H. Barringer DSDLink Web Site

The R.H. Barringer DSDLink Web Site has lots of information to help you get started with DSDLink and learn how to use it efficiently. This site includes DSDLink Tutorials, Step-by-Step "How To" Guides, Common Questions, Product Guides, and new DSDLink features and updates.

[www.rhbarringer.com/dsdlink](http://www.rhbarringer.com/dsdlink)

## R.H. Barringer DSDLink Support Team

We are here to help you! Our Support Team can assist with questions about current or new products, order status, delivery dates, inventory availability, and general "how do I ..." questions. They can also help with service questions regarding kegs, point-of-sale materials, pricing, and other service issues.

By DSDLink eChat: The DSDLink phone app lets you "text" directly with your DSDLink Sales Rep or Account Coordinator! Just look for the eChat icon:



By Email: [dsdlink@rhbarringer.com](mailto:dsdlink@rhbarringer.com)

By Phone: 1 (800) 273-0555 extension 8020